



Support Solutions

“Enabling Community Living”

Support Solutions

Dubai
United Arab Emirates

WhatsApp: +971 58 638 9805

Emai: dubai@supportsolutions.care

Website: www.supportsolutions.care/dubai

Get in contact

Facebook: @SupportSolutionsDubai

Instagram: @SupportSolutionsDubai



Welcome to Support Solutions

For more than 12 years, Support Solutions has been delivering high-quality, community-based support for children and adults. Having successfully served families and individuals for over a decade, we are proud to now bring our expertise and person-centred approach to Dubai.

At Support Solutions, we ask the right questions to understand each individual's needs, ensuring we create a personalised package of care and support for clients and their families. Our flexible services range from 2-hour visits to 24-hour support, designed to adapt to the unique requirements of every household.

We embrace assistive technology to enhance the safety, independence, and wellbeing of the people we support. This technology allows our carers to deliver more effective and secure assistance, giving families greater peace of mind.

Our team is trained in areas that many providers do not cover, enabling us to offer specialised, knowledgeable, and adaptable support across a wide range of needs. We believe in empowering our staff so they can bring out the best in every person they work with.

Support Solutions was created to make a real difference - to redefine how support is delivered, to place dignity and individuality at the centre of care, and to show the world that this work is not only essential, but deeply rewarding and meaningful.



What We Do

At Support Solutions, we empower individuals to live confidently and independently within their community. Our approach is fully person-centred, ensuring every service is tailored to the unique needs, goals, and lifestyle of each individual.

Every support plan is carefully assessed to determine the right level of assistance and the appropriate duration of each visit. Support can be booked as needed or arranged in discounted block packages for ongoing needs.

From the moment someone contacts our team, they will be welcomed by professionals who truly understand the services required and can guide them clearly and compassionately through every step of arranging support.

Who We Support

We provide services to children, young people, adults, and individuals of determination across all disability categories. Our focus is on supporting people who are committed to achieving their personal goals and enhancing their quality of life.

Our Commitment to Excellence

Training and staff development are at the heart of our organisation. We believe that well-trained, well-supported employees deliver the best possible outcome for clients. Using smart technology we monitor visits, guide our teams, and ensure that support remains outcome-focused at all times.

We are committed to retaining our staff by providing job security, continuous development, and a workplace where they feel valued and motivated. Ultimately, we aim to match each client with a caregiver whose personality and strengths complement their needs, creating meaningful and long-term support relationships.



What We Do

Respite Care

Short, flexible respite care that gives family carers a break - ranging from a few hours to longer stays, including emergency support. Care is tailored to routines and preferences, offers a low-commitment way to try professional help, and often leads to ongoing regular support.

Short-Term Recovery Support

Short-term recovery care after surgery or treatment, providing help with personal care, mobility, meals, and daily routines. It ensures safe supervision at home, reduces readmission risk, and offers flexible support for those temporarily unable to manage independently.

People of Determination

Support for individuals with additional needs, delivered by UK-trained staff, with flexible care from a few hours to full-day support. Focused on promoting independence and meaningful outcomes, this is a non-medical service without nursing or medication support.

Educational Support (In-School)

In-school support from trained professionals who assist with travel, classroom activities, and educational goals. Services are out come focused, aligned with school requirements, and based on structured support plans - not childcare. Bookings are prepaid and arranged in advance.

Elderly People/ Dementia Care

Specialist support for older people, including those with dementia, delivered at home to maintain dignity, routine, and familiarity. Care is person-centred and adaptable to changing needs, with trained staff providing practical support, companionship, and guidance for families.

Childcare & Babysitting

Flexible childcare and babysitting at home by trained, trusted staff for children of all ages. Suitable for work, social time, or everyday commitments, with a minimum booking of 2 hours. Prepaid block bookings offer discounted rates and can be scheduled up to 2 months in advance.



About Us

Our Mission

To respect each other as an individuals. Ensuring the support we provide is person centred and outcome focused. We pride in ensuring support is provided with dignity in a safe and timely manner.



Our Values

- S:** Support is delivered the way you wish it be.
- U:** United to ensure Support Solutions delivers the best.
- P:** Personalised services.
- P:** Protecting all who we care & support.
- O:** Outcome focused to have meaningful lives.
- R:** Respectful of each other and those we support.
- T:** Trust - from those who lead us and gaining trust for those we support.

Our Team

We match the ideal staff member with your needs in order to support the best quality of care.

Employees receive annual training in:

- Health and safety
 - Food hygiene
 - Principles of confidentiality
 - Nutrition and diet
 - Safeguarding
 - Strength-based approach
 - Needs-based behaviours
 - Long term conditions
- + a range of other courses are offered to progress further.

Our Expertise

While we are not a medical provider, our skilled support staff and caregivers are trained and guided by leadership with more than 12 years of experience delivering these services in the United Kingdom. Every team member is trained to British Care Standards, with an emphasis not only on knowledge but also on applying that knowledge with professionalism, empathy, and respect.